



# FINTEQ MONITORING AND ALERTING SOLUTION





## The FINTEQ Monitoring and Alert Solution is designed to monitor the performance and operations of the various FINTEQ product solutions.

Applications or 'widgets' have been developed within each of these solutions to monitor the operation - either locally or remotely, and will automatically generate alerts for any variations to the norm. The FINTEQ Monitoring and Alert Solution will then generate and dispatch appropriate messages to designated recipients. These messages can be sent either via SMS, e-mail or using mobile or web applications.

Messages sent by the FINTEQ Monitoring and Alert Solution can be either to notify that a specific event has occurred, or to provide alerts which require a response to a specific incident. These messages, and the occurrences associated with them, are recorded in the systems for subsequent review and control.

The FINTEQ Monitoring and Alert Solution can be configured to either monitor individual components at a local level, or to cluster/network components to provide overall management and control on a centralised basis. The solution can be configured to trigger alerts and messages according to customer preferences, which can be dispatched either locally or remotely. Monitoring can be performed at various levels, including:

- Application performance monitoring.
- Network monitoring (status of network availability, speed of operation, component failure).
- Business transaction monitoring to manage productivity and performance.

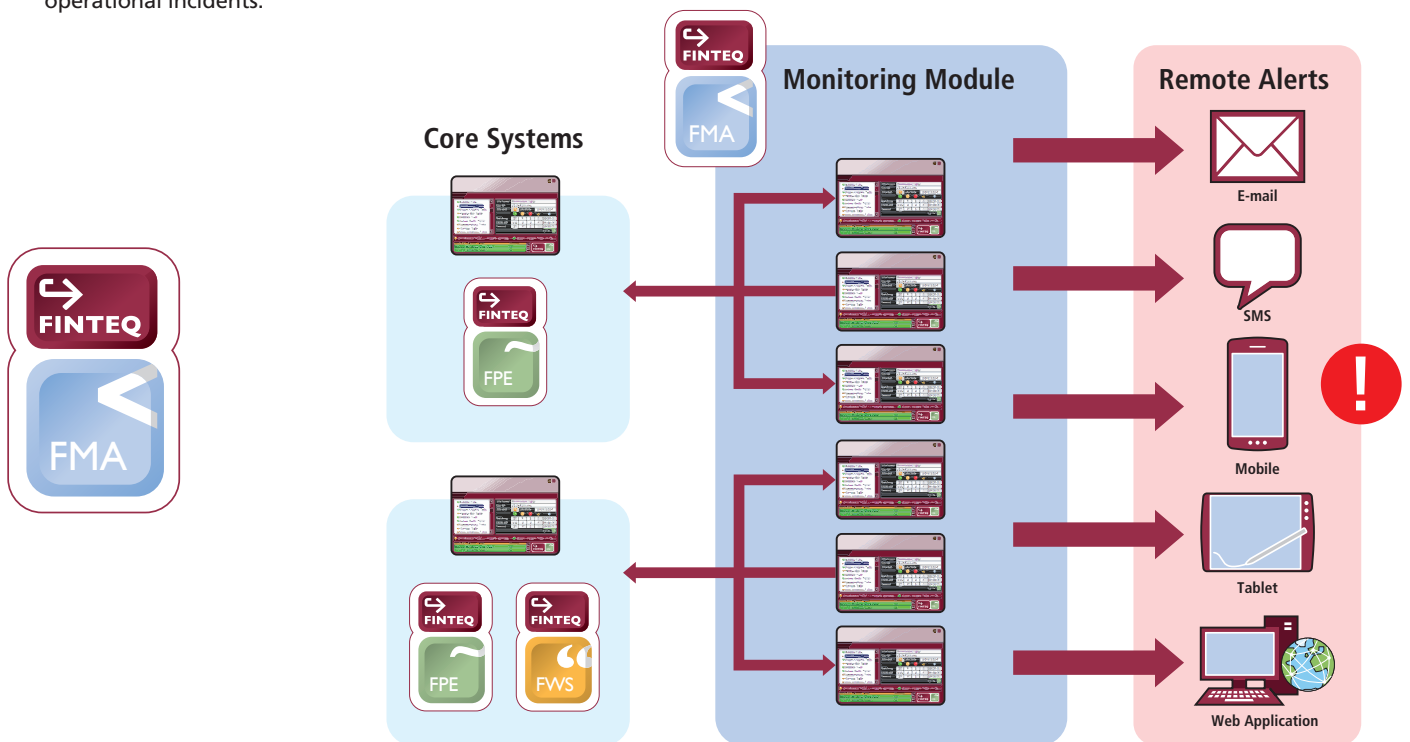
In addition, the FINTEQ Monitoring and Alert Solution can be integrated with most corporate monitoring systems, in which case alerts and messages will be triggered by the solution, but dispatched by the corporate monitoring system.

### System Features

- Widgets – Software applications embedded in Finteq product solutions to monitor and alert on operational anomalies.
- Settings – User defined standards used to identify abnormal operations/activities.
- Alerts – Trigger mechanisms generated by an invalid or incorrect system operation.
- Notifications – Advices of incidents dispatched to prescribed recipients via selected media – SMS, eMail, Mobile, Web Applications.

### Key Benefits

- Modular design allowing integration with existing monitoring systems.
- Commonly used alternative communications platforms – GSM, Mobile and Web Apps.
- Real time advice of events and anomalies to designated parties.
- Remote access for the advice and repair of anomalous operational incidents.



### Contact FINTEQ

Physical address:  
Telephone:  
Internet:

138 Athol Road, Highlands North, Johannesburg, South Africa, 2192  
+27(0)11 786 1400  
www.finteq.co.za

Facsimile: +27(0)11 786 1444  
E-mail: salesinfo@finteq.co.za

